



City Line

www.ci.longmont.co.us

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are printed each
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Outdoor Warning System to be Enhanced

The Longmont Fire Department is preparing to expand the Outdoor Warning System (OWS) to better serve our growing community.

The system consists of a series of public address speakers installed on top of poles located throughout the City. Other than for testing, the system will only be used to notify the community when immediate action should be taken, for example: if the National Weather service has declared a Tornado Warning for Longmont or there is a hazardous materials leak that impacts a large area of the community.

The system is radio controlled by the Longmont Emergency Communications Center and operates on solar charged batteries. The system remains functional even in the event of a power failure or when phone lines are down.

The system is tested on the first Monday of each month, at 10 a.m.,

April through August. Installation is planned for the spring of 2005. Construction will cause few if any interruptions to traffic or other community activities.

The Fire Department will host three open house information sessions to outline the plan and to answer questions:

- August 30, 2004 at Fire Station 5, 617 Barberrry Drive, 4:30-6:30 p.m.
- August 31, 2004 at Fire Station 4, 501 23rd Avenue, 4:30 p.m.-6:30 p.m.
- September 1, 2004 at Fire Station 3, 1000 Pace Street, 4:30 p.m.-6:30 p.m.

On September 2, 2004, at 7 p.m. the Fire Department will make a formal presentation on the proposed system enhancements at a **public meeting, at the Longmont Senior Center, 910 Longs Peak Avenue.**

Call 303-651-8437 for more information or visit www.ci.longmont.co.us/fire/ows/.

Proposed sites for outdoor warning system:

- Pace Road near the South Ute Creek Golf Cart underpass
- 9th Ave at the Railroad Tracks, Twin Peaks Golf Course
- Sunset Park, on top of the hill SW of the water tower
- 21st Ave, across from Daley Dr. in Garden Acres Park
- Highway 66 and Main St, West of the Barn Store Driveway
- SW corner of 15th and Main St center of block
- 9th and Pace (existing, will be moved to a steel pole slightly west of current location)
- SE corner of 6th and Main near alley
- North side of 17th across from Denver Way
- SE corner of Airport Road and Nelson Road
- NE corner of Ken Pratt Boulevard and North Main Street
- SE corner of Ken Pratt Boulevard and 119th Street
- Highway 119 at the West entrance to Sandstone Ranch
- Approximately 2400 feet South of Nelson Rd on 75th St.
- North side of Pike across from Kristy Court
- NE corner of Fordham and Dry Creek Dr.

As the sites above are installed the following locations will be removed:

- Highway 66 west of North Shore Drive
- Carr Park
- Hover Park
- Roosevelt Park
- Longmont Service Center



A Message from
Mayor Julia Pirnack



City Pursuing Transportation Alternatives

Whether you drive a car, take transit, ride a bike or use your two feet, Longmont planners and the community will work together to study and plan ways to reduce congestion and improve efficiency throughout the City's transportation network.

Continuing to build more lanes is no longer the only or best method to handle increasing traffic — whether it is due to more people or people driving more. Instead, the City will look at the full complement of transportation options, as well as land use decisions, to provide Longmont residents with a better balanced, multimodal transportation system that considers all user's needs for mobility and accessibility.

The City has instituted four specific "alternative" strategies during the past few years including:

- The City created the Bicycle Task Force that worked to map out increases to the number of bike lanes, bridges and underpasses throughout Longmont, making the City safer and more accessible for bicyclists. Many new creek-crossing bridges and arterial underpasses have recently been constructed as a result of the work done by this task force. The City's commitment to the bike-riding community was recently recognized by The League of American Bicyclists who designated Longmont a Bicycle Friendly Community. The award is presented only to those communities demonstrating a remarkable commitment to bicycling.

- The Longmont City Council called upon the business community to create the Transportation Demand Management (TDM) Task Force. Working in cooperation with the City, the goals are to help reduce peak-hour congestion on City and regional roadway networks by moving commuters out of single-occupant vehicles. The task force will continue to work to identify alternative ways of getting to and from work.

- In cooperation with the Regional Transportation District (RTD) the City helped streamline bus service on local routes — a plan that increased ridership by 25 percent.

- With help from RTD, the City is partnering with Boulder County and the City of Boulder to create a new regional bus route between our two communities on the Diagonal Highway (SH 119). Named the BOLT, the new service includes route enhancements, a doubling of service frequency, site

improvements at the bus stops, marketing as well as measurement of the effects of the service. Funded primarily by federal grants, the improved service begins this September.

The next step in this progression of enhancements is to tie all of these and other strategies together into one comprehensive Multi-Modal Transportation Master Plan. This will help coordinate planning at both the local and regional levels and suggest when dollars should be allocated in our Capital Improvement Plan. The multi-modal plan will identify various components of a successful system including:

- Establishing a vision and goals
- Identifying major transportation corridors
- Melding land use planning with transportation planning
- Creating cost projections for potential projects
- Involving the community

Community involvement is an important component of the plan and I encourage all Longmont residents to share ideas and opinions with us during the public meetings that will be held during the planning process. Without input from the community, the Multi-modal Transportation Plan becomes just another piece of paper — with your help it can be a dynamic, working document that helps to plan for a balanced, user friendly transportation system.

There are two additional transportation-related planning efforts also progressing that will seek your input and ideas. The first, just beginning, is the RTD/Longmont joint project to explore potential station stops for the commuter rail associated with the FasTracks initiative. There are two opportunities for public input scheduled, July 29th and August 4th.

The other transportation-related effort that we hope you will join us for is the upcoming Street Design Forum. Scheduled for later this year, the forum will explore the latest approaches to street design. Please make some time to attend these important planning sessions — it is important that your opinion and that of your neighbors and friends is heard.

Julia Pirnack

Discover Neighbor, Discover Home

One of the goals in the City of Longmont Neighborhood Resources Program is to help neighbors discover one another—not simply because they “should,” but because by knowing our neighbors we make our neighborhood safer, stronger and a better place to live... a place that feels like home.

Make the commitment to spend an hour or two to “map” your block. That’s all it takes! Sketch out a map of your immediate area with squares representing surrounding homes or apartments, or get a map of your block from the Neighborhood Resources Office.

Then you and your neighbors can circulate the map, filling in the squares with a minimum of name, address, and phone number. You can add any additional information your neighbors are comfortable sharing, such as: Children, their ages and pets, phone numbers in case of emergency and any tools or skills that can be shared with others.

To get a brochure on our Discover Neighbors, Discover Home program contact Jon Clarke at 303-651-8721 or Maria Tostado at 303-651-8444.

LEVI Goal: End Domestic Violence

The prevalence and severity of domestic violence abuse in Longmont is high.

In response to this community problem, LEVI (Longmont Ending Violence Initiative) was created as a community-wide awareness and response to domestic violence.

By educating the community and connecting people with resources there's a chance of reducing domestic violence in the Longmont community. LEVI's goal is for domestic violence to be an unacceptable behavior in our community.

LEVI is currently providing the Longmont community with three vital resources: 1) a one-stop referral point for non-emergency access to domestic violence resources, 2) prevention/education materials including recommended books on domestic violence, presentations for groups/organizations/businesses

3) and public information.

Family and friends must recognize that they are the first people a victim will talk to. Research indicates that 91% of victims have told a friend, relative, and/or co-worker about the violence. Eighty three per cent of all victims change their situation because someone on the outside asked what was happening in the relationship.

LEVI recognizes that residents do hesitate to act because they have removed themselves from feeling any responsibility for the event or the person or because they believe they are incapable of effectively helping. However, we know that armed with information, residents are capable of assisting a victim.

Most residents believe that domestic violence is about anger management. This is not true. Domestic violence is about power and control. It begins

with little things and continues to grow in magnitude. The community also believes that domestic violence always involves drugs and/or alcohol. Again, this is not true. Forty six percent of Longmont cases involve drugs and/or alcohol.

Many believe that domestic violence is restricted to those with low income, those who are undereducated, and that they are primarily minorities. Again not true. Domestic violence affects those of all economic backgrounds, educations, and ethnicities

To LEVI's knowledge, this is the first time more than 20 agencies have come together to share one-stop referral, prevention/education, and public information. LEVI is providing the community with one domestic violence prevention message and one voice.

Through these combined efforts LEVI feels those who have unsuccessfully navigated the system will find a path to effective resources and services, and freedom from abuse.

For more information contact LEVI at 303-774-4534.



Utility Billing Information Available at City's Web Site

The City has just completed the first phase of a 3-phase project to allow



customers access to their City of Longmont Utility Billing Account on the Internet.

The first phase is an inquiry only access of account and payment information, along with historical information on water and electric usage.

City staff is working on providing the ability for customers to connect, disconnect and transfer utility service and make credit and debit card payments on-line. These services should be available by the end of 2004.

You can access the first phase of this project a couple of ways:

- Go to the City's Web site at: www.ci.longmont.co.us
- select "Utility Billing" from the department list on the home page, or,

- click on the "Community and Neighborhoods" navigation bar on the left side of the Web page, and then click "On-line Services and Forms" to see the link to "Utility Billing, "On-Line Customer Account Access".

You will be asked to have your utility customer number

available in order to register for access, along with other account information to insure the security of your account.

If you have questions, call Utility Billing at 303-651-8664 Monday through Friday, 8 a.m. - 5 p.m.



City Line

City Line is a monthly informational newsletter published by the City of Longmont for its residents. For questions about this publication call 303-651-8840

¿Le gustaría a usted recibir las noticias de Ciudad de Longmont *City Line* en español? Llame a la oficina de Asuntos de la Comunidad al número 303-651-8444.

LPC Ranks High in Service Levels

Longmont Power & Communications (LPC) completed its annual residential electric service customer satisfaction survey in May.

An independent research firm conducted the survey, which was mailed to 1,000 randomly selected Longmont homes. Customers returned 381 completed surveys. LPC uses the survey results to help identify areas for improvement in customer service, power quality and power reliability.

Here are selected 2004 survey results compared to previous years. Complete survey results are available from LPC or on the City Web site at www.ci.longmont.co.us/lpc.



Rate your overall opinion of LPC: (scale: 0 = very unfavorable, 10 = very favorable)

	<u>2004</u>	<u>2003</u>	<u>2002</u>
Mean score	8.62	8.66	8.38

Would you say the price you pay for electricity is:

	<u>2004</u>	<u>2003</u>	<u>2002</u>
Low	22%	20%	20%
Reasonable	49%	53%	51%
A little too high	22%	20%	24%
Much too high	4%	3%	3%

Rate the overall value of electric service:

	<u>2004</u>	<u>2003</u>	<u>2002</u>
Excellent	40%	38%	32%
Good	50%	50%	54%
Fair	8%	10%	13%
Poor	1%	0.4%	1%

Satisfaction with service quality – the lack of power surges, flickers and brief interruptions:

	<u>2004</u>	<u>2003</u>	<u>2002</u>
Very satisfied	78%	73%	69%
Somewhat satisfied	20%	21%	26%
Somewhat dissatisfied	2%	4%	4%
Very dissatisfied	1%	1%	0.5%

Satisfaction w/ service reliability – the lack of complete power outages (5 minutes or longer):

	<u>2004</u>	<u>2003</u>	<u>2002</u>
Very satisfied	85%	79%	78%
Somewhat satisfied	10%	16%	18%
Somewhat dissatisfied	1%	2%	2%
Very dissatisfied	3%	3%	2%

When an outage does occur, rate how quickly LPC restores power:

	<u>2004</u>	<u>2003</u>	<u>2002</u>
Excellent	46%	50%	42%
Good	33%	32%	40%
Fair	4%	3%	4%
Poor	0.5%	0.2%	0.5%
Never had one	17%	14%	13%

Overall, how satisfied were you with the result of your most recent contact with LPC?

	<u>2004</u>	<u>2003</u>	<u>2002</u>
Very satisfied	83%	81%	63%
Somewhat satisfied	13%	12%	27%
Somewhat dissatisfied	0%	4%	7%
Very dissatisfied	3%	1%	2%

In your most recent contact, did LPC employees act in a professional manner?

	<u>2004</u>	<u>2003</u>	<u>2002</u>
Very professional	88%	85%	72%
Somewhat professional	7%	13%	20%
Not too professional	1%	1%	5%
Not at all professional	3%	2%	1%

Rate how well LPC does responding quickly to customer questions/problems:

	<u>2004</u>	<u>2003</u>	<u>2002</u>
Excellent	42%	43%	35%
Good	47%	45%	50%
Fair	4%	6%	7%
Poor	1%	0.2%	1%



Public Meeting Announcement Longmont Diagonal Rail Feasibility Study

You Are Invited to a Public Meeting to Discuss the Feasibility of Passenger Rail Service between Longmont and Boulder

The Regional Transportation District (RTD) and the City of Longmont are sponsoring a feasibility study for a passenger rail line between Longmont and Boulder. Please join us on one of the following dates to learn more about the study and provide your input about rail service along the Diagonal:

NIWOT

Date: **Thursday, July 29th**

Time: **4:30 – 6:30 p.m.**

Location: **Rocky Mountain Christian Church
9447 Niwot Road (95th and Niwot Rd)
(Map included)**

**Park near the South door. The meeting
room is the second door on your right,
Student Center 138/139.**

LONGMONT

Date: **Wednesday, August 4th**

Time: **4:30-6:30 p.m.**

Location: **Longmont Senior Citizens Center
910 Longs Peak Avenue
(Map included)**

Gym Area

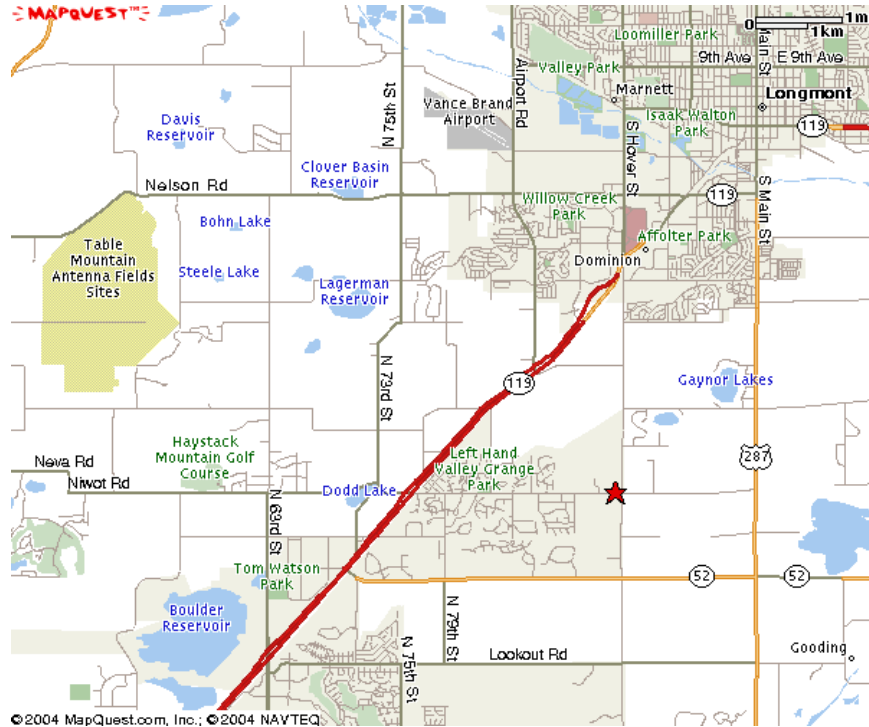
Meeting format: Both meetings begin at 4:30 p.m. with an open house. There will be a brief presentation and discussion from 5:15 to 6:00 p.m. The meeting will conclude with an open house from 6:00-6:30 p.m.

During the evening, you will have the opportunity to view information about the study, speak with RTD staff and project team members, ask questions, and provide your thoughts. Bring your friends, colleagues, and neighbors and help shape the future of transportation in your community!

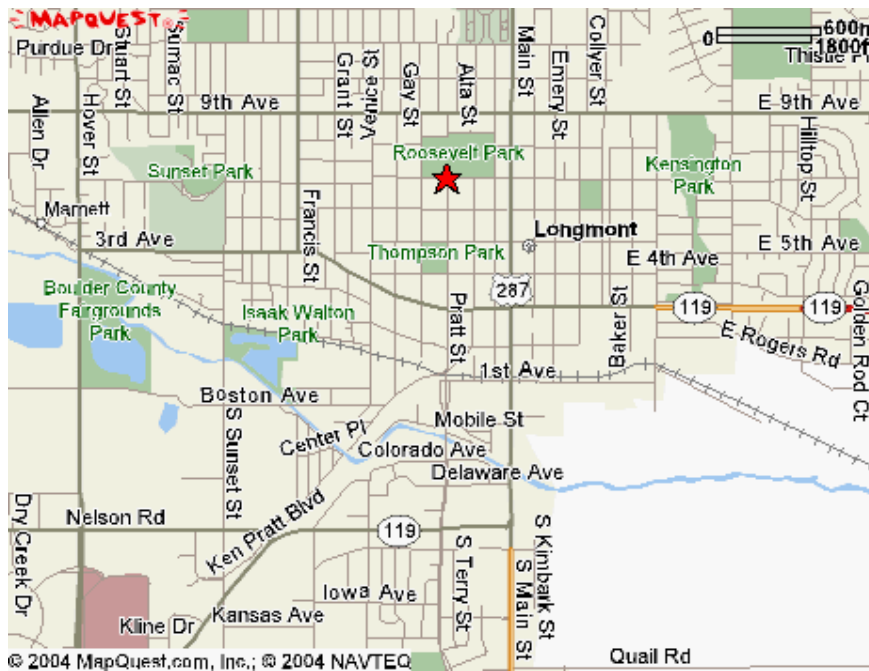
*Please contact Sylvia Kroeger at (303) 442-7367 or skroeger@mediate.org
if you have any special needs.*



Public Meeting Announcement Longmont Diagonal Rail Feasibility Study



Niwot Location – Rocky Mountain Christian Church



Longmont Location – Senior Citizens Center