

City of Longmont 2008 Major Accomplishments

Department of Administration

- Developed and implemented the pre-taping of staff presentations, available to the public via the web and the Council via DVD prior to the Council Meeting
- Implemented a Communications Report, compiling all regional media articles about Longmont and staff-generated public information
- Read and analyzed 153 legislative bills and the City Council opposed 2 bills (both were killed), and supported 2 bills (both passed)
- Updated the Community Involvement manual and facilitator training materials
- Conducted 5 Community Involvement Facilitator trainings
- Continued participation with the ICMA Colorado Consortium for performance measures, creating draft core measures for City Manager consideration in 2009
- Provided Community Involvement services for various departments, including Police, Community Development, Community Services, Finance, Public Works and Water Utilities, as well as public processes for City Council around elections, budget and economic development
- Implemented the first phase of a "Shop Local" campaign
- Assisted 22 businesses as part of the LEGI program
- Held Employee Advisory Group elections
- Developed and implemented monthly "Coffee with Council" sessions to provide an opportunity for citizens to visit with Council members in an informal setting at local coffee shops
- Developed and implemented quarterly "Town Meetings" for Council to discuss significant City projects and issues with citizens
- Developed a computerized tracking system to track juvenile community service program hours
- Conducted two special municipal elections
- Implemented a next day, web-based system for citizens to view videos of the City Council meetings
- Recommended changes to the City's Longmont Fair Campaign Practices Act through an Elections Task Force
- Achieved a 15% or less combined recidivism rate for adult/juvenile clients served by the Probation Division
- Completed phases one and two of a records management system for the Municipal Court and Probation Divisions
- Highlighted the Longmont Probation Services on the *Behind the Badge* local cable presentation
- Developed, tested, and implemented a Municipal Court financial system in collaboration with the Enterprise Technology Services Division
- Implemented an automated applicant tracking software
- Retained most cost effective medical plans - Kaiser HMO and Kaiser TOP for 2009
- Provided same sex domestic partners coverage under the medical, dental and vision plans

Community Development Department

Administration

- Entered into an intergovernmental agreement with Town of Mead
- Adopted new incentive program for commercial development along Main Street and Downtown

Planning & Development Services

- Promoted healthy living in Longmont through presentation to St. Vrain Valley students on how to make teen living in Longmont better, helped roll out 'Live Well Longmont', reviewed visitability codes and required new or redevelopment projects to accommodate pedestrian, bike and multimodal systems
- Initiated changes to our codes to reflect a natural, sustainable and integrated community including work on the MU Overlay; dog parks, riparian setbacks, wildlife incentives/regulations, backyard hens and other fowl matters
- Improved the future of transportation in our community through preparation of the station area plan project scope and RFP, coordinating RTD/FasTracks work and participated in other related intergovernmental transportation activities
- Supported an economically sustainable community by leading redevelopment activities such as Twin Peaks Mall, Downtown Façade Improvement program, support to the Southeast Redevelopment area and work with development prospects such as Sunflower Market and other retailers or employers
- Worked to preserve Longmont's identity through historic preservation and boundary management activities including the Frederick IGA, City property annexations in Weld County, the Puma open space purchase, West Union open space negotiations, Southwest Weld intergovernmental involvement and monitoring Firestone activities

Building Inspection

- Reviewed, amended and adopted the latest version of electrical codes
- Completed demolition of a condemned house at 8 Marshall Place
- Prepared and distributed annual study guide tests for contractors
- Implemented the newly adopted nuisance code
- Code enforcement purchased two way radios, received training from the Police Department and are now actively using them in communication with Police Dispatch for safety

Facilities Maintenance Services

- Replaced roofing systems at the Finance Building, Channel 3 annex building, and 455 Kimbark Street
- Replaced both furnace units at the old fire house art studio with split HVAC units
- Replaced three package HVAC rooftop units for Service Center
- Replaced exterior sealant where walls meet the concrete pad around the Civic Center Complex
- Repaired damaged exterior stucco around the perimeter of the Recreation Center

Facilities Operations

- Replaced carpet at the City Managers Offices, Senior Center lobby and conference rooms D&E, Museum exhibit hall and Recreation Center for a total of 1,302 square yards of carpet

- Reconditioned Recreation Center gym and aerobic floors down to bare wood and refinished with a green water base finish. Gym floor was done at no cost to the City

Energy Management Services

- Completed energy management performance contract audit
- Populated UMPRO software with data through 2007 to track City's energy usage and costs

Golf Services

- Promoted Longmont's golf courses at the Denver Golf Expo. Generated over \$50,000 in additional revenue by selling the Longmont Golf Expo Special

Airport Operations

- Completed a \$650,000 airfield lighting rehabilitation project which consisted of replacing the runway lights, a brand new beacon tower, a new electrical and maintenance vault and runway end identifier lights. This project was Funded 95% by the Federal Aviation Administration, 2.5% by the Colorado Department of Transportation and 2.5% by the Airport Fund
- Completed a \$350,000 airport entry road rehabilitation project which consisted of a brand new Airport Entrance Road, minor drainage improvements, new security fencing and the installation of a safety guard rail along the Niwot Ditch. This project was Funded 95% by the Federal Aviation Administration, 2.5% by the Colorado Department of Transportation and 2.5% by the Airport Fund

Parks Development Services

- Awarded \$500,000 Great Outdoors Colorado, Front Range Trail grant and obtained approval from City and County on new route alignment
- Completed construction of Lake McIntosh District Park Phase 3 and Kensington Park Redevelopment Phase 2

Parks & Forestry Services

- Held Arbor Day celebration and received Tree City USA designation
- Performed City-wide structure pruning - 6 parks staff trained to assist with structure pruning small public trees during winter months and reduced trim cycle by multiple years
- Union Reservoir Activities
 - Increased in park activities. 3 triathlons, increase in number of open water swimmers to 700, sculling club to union, dog 5K race, increase boat storage by 17 spaces.
 - Installed new entrance sign
 - Repaired 2 miles of fence around the reservoir and open space properties
 - Implemented first Bald Eagle observation count
 - Revenue and visitation remain constant in this economy. Currently at \$199,000 in revenue and over 151,440 visitors
- Pedestrian Bridge Replacement – Rothrock Dell Park. Joint project with City Parks Division, Longmont Power and Communications and the St. Vrain Valley School District. Project funded through CIP project PR-136. Project completed 11/08

- Restroom Replacement Project – Dawson Park Restroom Replaced and new picnic shelters installed at Dawson Park and Pratt Park. Project funded through CIP project PR-56. Project completed 10/08
- Landscaping at Community Services Building. Landscape renovation at the Library, Civic Center and the Safety and Justice Center.
- Longmont Memorial Rose Garden. Hosted National Rose Convention, garden tour in June.
- DOLA Grant for recycled tire material used to replace worn or damaged playground surfaces at Hover Park, Dawson Park, Lanyon Park and Left Hand Creek park. Grant approval was for \$10,000.00

Open Space & Trails

- Extensive Volunteer Project: Working with Wildland Restoration Volunteers for the removal of Russian Olives at Golden Ponds – two day event and over 160 volunteers.
- Fourth Annual Fishing Education Program at Izaak Walton working with Chick Clark volunteers and CDOW – gave away over 200 rods and reels
- Successful Mosquito Control Program
- Variety of Wildlife Management Issues and Projects
- Vault toilet added to the west end of Lake McIntosh
- 4th Annual Holiday Celebration at Sandstone Ranch Visitor Center

Community Services Department

Administration

- Launched LiveWell Longmont, as part of a community-wide consortium, to promote healthier eating and more active living in Longmont; the City took a lead role in organizing the LiveWell Longmont Expo and an active living design luncheon and education session for local area planners
- Finalized the first ever Boulder County Human Services Strategic Plan, which outlines a path towards providing coordinated, comprehensive countywide human services in Boulder County; the plan lays out a set of goals, strategies and concrete actions to improve both the systematic operations and the actual human services provided in Boulder County
- Launched the LifeLongmontLearning wiki website to provide a central location for the community to easily access education resources
- Renovated the upstairs kitchen at the Callahan House, due in large part to a donation by the Longs Peak Questers' club

Art in Public Places

- Installed and dedicated "Walk of Life" by Joshua and Gia Weiner – Mid-town "crosswalk project" 8th Avenue between Coffman and Kimbark Street
- Coordinated the de-installation of nine pieces from Art on the Move 2007-08 program and installed of five new works for 2008-09 for this program
- Selected artwork and negotiated contract with Douwe Blumberg for Longmont Airport project – to be installed in summer 2009
- Initiated Tribute to Teachers project (negotiated contract with artist Don Mitchell, to be completed in April 2009), Longmont Humane Society project (call to artists issues), and Diagonart (contract with Rafe Ropek pending)

Children and Youth Resources

- Created youth leadership component as part of the afterschool program and received additional funding from the Community Foundation for these efforts
- Initiated "Longmont Idol" event to showcase local youth talent and to raise funds for youth programs
- Initiated "Strengthening Families" program
- Strengthened gang intervention and program services by enhancing the gang intervention curriculum to create a more comprehensive program, expanding the curriculum to two additional elementary schools, and implementing an assessment component
- Partnered with the Library to create bilingual story time

Community Development Block Grant Program/Affordable Housing

- Assisted nearly 20 low-moderate income families in purchasing a home
- Provided nearly 450 people with homeownership training and housing education
- Provided mortgage delinquency, foreclosure or one-on-one budget/credit counseling to over 100 households; 45 households attended two foreclosure prevention seminars

- Partnered with Boulder County Housing Authority to provide City space (at the Development Services Center) for three housing counselors to better serve Longmont residents
- Partnered with Boulder County Housing Authority and Habitat for Humanity to provide post purchase classes for 36 Longmont affordable homeowners
- Completed 24 total rehabilitation projects in 2008
- Assisted 33 homeless families to find permanent homes through the Housing First tenant-based rental assistance effort, and provided security deposits to 17 homeless persons so they could rent apartments through the Jobs to Home program
- Participated in two neighborhood clean-up projects in the Lanyon and Countryside Village neighborhoods
- Provided loan funding to rehabilitate 9 units of privately owned rental housing; rents will remain affordable for the life of the loan

Community and Neighborhood Resources

- Received a “Predatory Practices” grant from the State Civil Rights Commission, which allowed us to hold educational sessions for community members and housing professionals, and to gather data as part of a statewide collaborative regarding predatory discriminatory practices in Colorado
- Distributed over 15,000 packets of information to Longmont residents about resources that are available to support them in building a sense of community in their neighborhoods
- Held six neighborhood beat outreach meetings that included City Information Fairs and “Tamales and Talk” on community building and inclusion
- Coordinated the third annual Inclusive Communities event

Library

- Completed Radio Frequency Identification Tagging Project, which involved over 100 volunteers working 1000’s of hours to place 300,000 tags in the library collection
- Security gates and self checkout stations were installed; 70% of checkouts in October were via the self check stations
- Received an all-time record number of participants in the summer reading program: 4484 participants
- Participated in “One Book Boulder County”, *Rocket Boys* by Homer Hickam
- Initiated Library-wide WiFi service
- Completed several facility improvement projects including replacing several arm chairs, purchasing new window blinds, and installing sliding doors at the east entrance

Museum

- Received two major awards for the for Museum’s new permanent history exhibit **Front Range Rising**: the American Association of State and Local History Award of Merit and the Colorado Historical Society’s Josephine H. Miles award for outstanding contributions to history
- Opened 7 new special exhibits, including **Route 66**, **Kimonos**, and **On Zweck’s Farm**

- Partnered with Longmont's Sister City, Ciudad Guzman to bring two Mexican artists to Longmont to create a special Day of the Dead altar for the Museum's exhibit **La Ofrenda des Muertos**; served more than 4,000 with the 2008 Day of the dead program and exhibit
- Served more than 20,000 children through the Museum's week-long summer camps, Discovery Kits, school tour programs, after-school science programs and Discovery Days programs
- Sponsored the summer "Evening at the Museum" series which brought 2,638 people to the Museum's 6 summer concerts
- Increased number of people served at the Museum by more than 15% to more than 70,000 people through exhibits, programs, and outreach and offsite events

Recreation Services

- Added a new afterschool program site at Heritage Middle School
- Initiated an indoor youth co-ed soccer program at the St Vrain Memorial Building
- Completed several improvements at the Centennial Pool facility: removed waterslide and installed a second one meter diving stand; installed new landscaping and signage; installed structural support beams in the basement; and installed a new elevator
- Helped coordinate the Youth Job Fair at the Twins Peak Mall; over 800 students participated in this multi-agency sponsored event
- Received a generous donation from Longmont Ford of a 12 passenger van for youth programs
- Hosted the first Lacrosse tournament at Sandstone Ranch with six middle school teams participating
- Completed several renovations at Sunset Pool including replacement of some of the existing pool deck, replacement of the three meter dive stand and new fencing around the base of the waterslides
- Received a record number of participants in the "Kids Only" Triathlon; Time Magazine was present at the event to feature it as part of a national story on fit children in the U.S. The adult Triathlon was held the following day; the Longmont Triathlon is the longest running triathlon in the Continental United States
- Added several new classes at the Longmont Recreation Center: Water Explorers class for toddlers; archery; and new fitness classes
- Installed new 'state of the art' Auto Motion Trainer units and treadmills in the Recreation Center fitness area
- Completed several facility improvement projects at the Longmont Recreation Center including: new carpet throughout the building, new mirrors, replaced the running track surface, steam cleaned all tile in the facility, sanded, repainted, and recoated the gym and aerobics floors.
- Held the 13th annual Rhythm on the River event with expanded offerings on Friday evening and Saturday; This year's event drew crowds of over 27,000
- Hosted the LiveWell Expo with over 30 wellness vendors and practitioners offering free health screenings; every participant who completed the wellness passport received a complimentary walking stick engraved with LiveWell Longmont 2008

- Coordinated the new Longmont Lights event at Roosevelt Park with music, fire pits, Community Dance, park lights, fireworks and a parade down Main Street; Broes Electric donated electrical upgrades throughout the park to accommodate the extra load
- Completed several improvements to the Memorial Building facility including renovation of the women's Locker Room shower and floor tile; lobby painting; and new weight room equipment
- Implemented new Auto Pay system for recreation passes and other programs that allows customers to pay monthly via credit card automatically

Senior Services

- Partnered with Boulder County Aging Services to establish an Information and Assistance Network in Boulder County which would support in-person over-the-phone and web-based access to information and resources; this collaborative endeavor will lay the groundwork for a future human services information and assistance system
- Initiated three new programs utilizing the Wii game: 1) partnered with Intrado employees to teach older adults how to play; Intrado also donated a Wii game, 2) involved area youth in intergenerational play, and 3) formed an older adult Wii bowling league
- Partnered with Boulder County Aging Services to offer a Diabetes Healthy and Tasty event held at the Senior Center; over 200 individuals attended
- Received the 2008 Exemplary Learning Center from SeniorNet, Inc; the Longmont Learning Center, our computer learning program for older adults, was chosen from 130 nationwide centers to receive award
- Enhanced Latino outreach efforts that included a record crowd at the annual September Fiesta and a cultural exchange involving four older adults and one staff person making a trip to our sister city, Ciudad Guzman
- Received a \$400,000 countywide grant that focuses on domestic violence and abuse of the elderly; Senior Services and Longmont Police staff will be involved in this effort

Finance Department

- Prepared and adopted 2009 Budget
- Prepared and adopted 2009-2013 Capital Improvement Program
- Received GFOA Distinguished Budget Presentation Award for 2008 Operating Budget
- Received GFOA Certificate of Achievement in Financial Reporting award for the 2007 Comprehensive Annual Financial Report
- Produced 2008 Financial Assessment Report
- Conducted three community workshops for Setting the Priorities of Government
- Issued \$14,540,000 of Storm Drainage Revenue Bonds to finance system-wide storm drainage improvements
- Completed a lease/leaseback agreement of \$3.15 million to finance the costs of Fire Station #6
- Designed and implemented a disaster recovery site including servers and remote storage
- Implemented the new lodgers tax assuring all filers were notified in advance
- Yielded over \$350,000 through audit and compliance efforts in Sales Tax
- Offered 4 after-hours sales tax seminars
- Improved the sales tax web page to include a self-calculating return
- Worked with Kaiser Permanente Prevention program to coordinate the best use of their wellness opportunities in conjunction with the City wellness program
- Purchased 99 replacement and new addition vehicles in 2008 for a total of \$4,693,940
- Salvaged vehicles – traded in 10 vehicles against the purchase or replacements totaling \$254,479, sent 35 units to auction with gross sales of \$97,219, recovered \$57,642 from accident or warranty reimbursement and steel salvage and the total savings was \$409,340
- Attained ASE Blue Seal shop certification in Fleet Services for the third year in a row
- Attained designation as one of the 100 best Fleet's out of 36,000 public fleets in North America
- Collaborated with the St. Vrain Valley School District to implement an existing national contract with Corporate Express to save the City approximately 12% annually on office supply purchases and allow the School District to implement desktop delivery
- Conducted efforts to make it easier to do business with the City including participating in the Rocky Mountain Governmental Purchasing Association's Reverse Vendor Trade Show; participating in the Boulder County SBDC's Multicultural Business Expo; and hosting a "how to do business with the City" training for the LSBA

Longmont Power and Communications

Department-wide

- Re-aligned LPC divisions and work groups to better address internal and external customer service, provide a focus on environmental issues, and streamline processes

Business Group

- Completed a cost of service and rate development study for Electric, ECIF, and Telecom rates. As a result, all rates were updated and two new electric rates were developed for residential customers: a 3-tiered increasing block rate and a life support discount rate. All related sections of the Municipal Code were revised
- Developed and implemented data retrieval and billing procedures for self-generation residential and commercial customers. These customers have multiple channel meters which track both, energy used and excess energy produced which is placed on the electric grid
- Administered residential street lighting program, including communications, voting, and public meetings with citizens. A dozen residential areas participated in the process, and six had a majority vote to install street lighting

Customer Services and Marketing

- Developed and implemented a new Residential Solar PV incentive program; obtained \$75,000 in matching grant funds from GEO
- Developed and implemented a new LED holiday light discount program with local retailers
- Collaborated with other City staff on DOLA New Energy Communities grant application; city awarded \$500,000
- Collaborated with other City staff in planning and implementation of the city's Sustainable Harvest Fair; LPC provided all marketing and promotion materials
- Residential satisfaction survey -- 8.85 overall satisfaction rating (2008 goal is 8.8); 94% excellent/good value rating (2008 goal is 93%); and 94% very/somewhat satisfied for reliability (2008 goal is 95%).
- Key account satisfaction survey -- 9.5 overall satisfaction rating (2008 goal is 8.9); 100% excellent/good value (2008 goal is 100%); and 100% excellent/good reliability (2008 goal is 100%)
- Participated in/or sponsored 37 community and business events with presentations and educational materials (more than double 2007 with 17 events)
- Developed and implemented a new Energy Star New Homes Program with Boulder County and City of Boulder; obtained \$15,000 in matching grant funds from GEO; participated in the planning and development of the Northern Colorado Energy Star New Homes Program for 2009 with 10 other utility and municipal partners
- Obtained \$15,000 in matching grant funds for the Insulate and Seal Program in conjunction with the Residential Energy Audit Program in partnership with Boulder County and other communities
- Developed and implemented the PACE EnergySmart for Business Program in partnership with Boulder County

- Increased renewable energy subscriptions to 651 customers with average monthly renewable energy consumption of 546,000 kWh
- Partnered with Boulder County and Long's Peak Energy Conservation to conduct Neighborhood Energy Efficiency Sweeps in two Longmont neighborhoods. About 408 homes in the Bohn Farm neighborhood and Mountain View Mobile Home Park received door-to-door visits. About 164 homes received free energy and water efficient materials, including 2,229 CFL bulbs, 50 low flow shower heads, clothes drying racks, clothes lines, shower timers and fact sheets on energy efficiency, water conservation, recycling and pollution prevention
- Partnered with PWWU on an Energy Star energy efficient washing machine and dishwasher rebate program that awarded \$32,750 in rebates to 655 customers
- Partnered with Platte River to develop and implement a CFL bulb discount program with 5 participating Longmont retailers from April 1 through December 31. LPC staffed six, 4-hour in-store Saturday promotion events. Projected CFL sales for the Longmont program is 74,000 bulbs
- The Energy Efficiency Program for commercial and industrial customers had 10 Longmont participants who received \$41,897 in rebates for energy efficiency improvements. Estimated demand reduction is 76.4 kW and estimated annual energy savings is 237,300 kWh
- Conducted 26 residential and commercial energy audits
- Worked with 12 key accounts on facility expansion, development and energy efficiency improvement projects
- Hosted key account seminar – PRPA Carbon Policy Update
- Facilitated new fiber leases to Centennial BOCES
- Collaborated with Boulder County on development and support for Colorado legislative changes to allow for a local government financing (low-interest loan program) for energy efficiency and renewable energy improvements at residential and commercial properties; resulted in Boulder County ballot issue 1A, which was approved by voters
- Participated in final adoption and implementation planning for the Boulder County Sustainable Energy Plan

Engineering Division

- Completed designs for 197 construction projects including:
 - 155- service extension projects for customers
 - 29 - system reliability improvements
 - 13 - street lighting
- Coordinated with PRPA to meet NERC compliance standards concerning under-frequency and under-voltage operation
- Initiated an update to the user interface with the Outage Management System
- Completed camera and security additions to all substations
- Initiated an enhanced power transformer condition assessment including oil sampling and electrical testing to identify any immediate issues and establish a baseline for ongoing assessments

Operations

- Worked 559 days without a lost time accident
- Presented the Live Line Demonstration 23 times at 4 schools to 253 students, presented to 75 Fire and ambulance employees, at Rhythm on the River, Cinco-de-Mayo, Festival on Main Street and Arbor Day
- Actively participated in the Boulder County Multi-Agency Coordinating System (MACS)
- Created Emergency Support Function ESF #12 for Boulder County Disaster Response, including assisting in writing COOP plan
- Trimmed or removed 2,340 trees, cleared 18.07 miles of overhead electric lines
- Established new record for Inventory accuracy of .00003% (\$162.11 off)
- Installed 1 commercial and 5 residential co-gen services
- Repaired 2,146 pedestal lights
- Received RP3 Award from APPA
- Completed 3000 pedestal bulb replacements as part of a 3 year blanket change-out program utilizing Boulder County Youth Corp program

Police, Fire, Emergency Management and Communication Services

Longmont Emergency Communications Center

- Upgraded Longmont Emergency Communications Center. Painted the LECC and added new state of the art consoles, static free carpeting, and a new voice recording system
- Upgraded 9-1-1 phone system. Replaced 20 year old 911 phone system with a new Intrado system

Emergency Management

- Created a committee made up of high level representatives from all City Departments that meet monthly to discuss emergency management issues. Topics included Continuity of Operations Planning, Incident Command Training and Emergency Support Functions
- Updated the Emergency Operations Plan. The NIMS compliant basic plan is in final review by Directors. This is the first NIMS compliant and National Response Framework aligned plan the City has had
- Applied for and received over 140,000.00 worth of Emergency Management and Fire Department grants for the City
- Improved regional participation by participating as an Executive Board Member and Exercise Planning Committee Chair of the ten counties North Central Region of Colorado
- Assisted in creating Boulder County's mutual aid response plan for the DNC

Police Department

Patrol Division

- Reinstated the Police K-9 Program by selecting two new K-9 handlers and acquiring two new police dogs. Both dogs and their handlers received certification and were placed into operation in November
- Expanded the use of bicycles by selecting 13 new Bike Patrol Officers and by improving the equipment required to run the program. These additional officers will utilize bicycles during their normal patrols and during special events to increase effectiveness and reduce gasoline consumption from patrol cars
- Conducted several Problem Oriented Policing Projects in Beat 1- McIntosh, Beat 5 – Lanyon, Beat 7 Centennial, and Beat 8-Rothrock which ultimately improved the quality of life in those areas by reducing neighborhood disorder and/or crime
- Worked with South Hover merchants to create a merchant network designed to more effectively share crime and crime prevention information between area retail businesses and the police
- Trained 14 new police officers. Each of these officers was schooled over 14-16 weeks by veteran Field Training Officers on all the skills required of a police officer in Longmont

Support Services

- Ran seventeen hiring processes, nine of them concurrently, three of which were lengthy Police Officer processes
- Retained 100% of our 2008 police hires

- Completed facility upgrades in 2008, including: the purchase and installation of additional evidence and file storage for the Property and Evidence area and a multi-functional audio/visual system has been added to the training room
- Completed commanders and sergeants promotional processes.

Special Operations

- Created the Special Operations Division consisting of the Animal Control/Report Taker Unit, the Gang and Crime Suppression Unit, the School Resource Officers Unit, and the Traffic Unit with each unit headed up by a sergeant. In addition, the Special Operations Division also oversees and manages the Bomb Squad and SWAT Team
- Completed a comprehensive review and revision of all Animal Control Standard Operating Procedures (SOP), including development and approval of a new SOP on chemical capture
- Gang and Crime Suppression Unit was involved with several significant investigations and arrests during the year including the arrests of two suspects involved in drive-by shootings at two different locations within a week and a half of the crimes
- Presented education programs to approximately 2,000 middle school students on such topics as Teen Dating Violence, Teens in the Media, Internet Safety and during multiple Project Alert courses, a substance abuse prevention program. In addition, approximately 200 students completed semester long Student Police Academies held at each high school
- Reported that traffic crashes in Longmont have been 11% below the same time frame in 2007 and 9.5 % lower for the past three years. Injury crashes are down 30% for the same time period from 2007 to 2008 and 41% lower for the past three years. The number of speeding citations issued was 61% higher than during the same time period in 2007
- Placed into service a well-equipped truck/trailer combination serving as the Bomb Squad's Emergency Response and Operations Vehicle through a cooperative partnership with the Boulder County Sheriff's Office
- Provided full or partial Bomb Squad assistance for twenty-two (22) reports of explosive devices, suspicious packages, and barricaded suspects both inside and outside of Longmont. In addition, was called upon to provide coverage for the Democratic National Convention and then assist with dignitary protection for presidential candidate visits to Northern Colorado locations (19 call outs - 3 assists)
- Provided full or partial SWAT assistance in forty (40) different operations including, but not limited to, high-risk warrants, barricaded suspects, hostage incidents, narcotics investigations, fugitive operations, dignitary protection & major case follow-ups (33 call outs – 7 assists)

Detectives

- Investigated an internal theft at the Seagate facility in Longmont. Suspects were arrested and the investigation continues with the assistance of Homeland Security Immigration and Customs as the hard drives were being shipped overseas. Search warrants were then served in California and found the male

suspect had received over \$500,000 for the sale of these stolen hard drives. Colorado Department of Revenue joined the investigation and charged him with tax evasion

- Investigated a criminal organization delivering bulk quantities of cocaine into Longmont. This has led to a joint federal investigation with DEA. This is a large organization and the investigation will continue into 2009
- Identified a meth distribution network delivering large quantities of meth into Longmont, Northern Colorado, Wyoming and Nebraska. This turned into a joint investigation with the Larimer County Drug Task Force. The suspects were arrested and eight ounces of meth were seized in a hidden compartment in a vehicle

Police Information and Technology Section

- Participated in selection and procurement process for replacement of Emergency Communications Center phone and radio audio recording equipment
- Worked with ETS to develop and deploy "CAD in Car" report for sergeants to track officer locations and pending calls
- Identified suspects in multiple First Degree Criminal Trespass (Car Break-ins) through researching Longmont pawned property history
- Identified pattern of auto repair scam targeting seniors which resulted in issue community alerts

Fire Department

Fire Support Services

- Completed design, bid and initiated construction for new fire station
- Completed and distributed a new Longmont map book for emergency responders
- Conducted two hiring processes, interviewed 144 candidates. Hired two for the fall academy and hiring eight for the spring 2009 academy. 25 candidates on eligibility list.
- Conducted promotional process for Lieutenant
- Certified all department members at or above their current levels. 104 renewals or new certifications. FF-1, FF-2, Driver Operator, Driver Operator Pumper, Driver Operator Aerial, Fire Officer 1, Fire Instructor 1 and State of Colorado testing Proctors
- Repaired and updated the Burn Building at the training center. With the assistance of Public Works, installed a hard surface driving course. Added several Hazardous Material and Technical Rescue props to the site
- Conducted six multi-jurisdictional drills with Mountain View Fire and Boulder Rural Fire on May Day and RIT and Live Burn evolutions. Conducted 9 monthly Multi-company drills for line crews

Fire Operations

- Obtained a grant for \$500,000 from DOLA to install infrastructure for migration to the State DTR system. Have received bids and are awaiting legal approval from Purchasing.
- Received a \$50,000 grant from the Public Safety Interoperable Communications sub-committee to upgrade consoles in the communications center

- Received a \$340,000 grant from Urban Area Safety Initiative (Homeland Security) to purchase radio units for City vehicles
- Continued improvements, purchased a tanker truck for Haz Mat training, paved driving area for NAPD drivers training classes, purchased chlorine and RR tack cars props for Haz Mat training
- Conducted two I-300 training classes and one I-400 training class for City and other local emergency agencies
- Purchased a brush truck slip on unit. This slip on unit will be used in addition to a vehicle obtained from fleet, to replace the current brush truck, improving our capabilities to provide off road firefighting capabilities
- Sent Longmont members of the Colorado Task Force to Texas for Hurricane Gustav and Hurricane Ike
- Purchased infrastructure, hardware and software, utilizing a grant, to provide web based training equipment in each fire station. This will allow training of units without leaving their stations and allow inter department training with other local departments

Emergency Medical Services

- Implemented the Intraosseous tool which allows an alternate source to starting an IV when traditional methods are not possible
- Operated ambulances out of the fire stations for the first full year. This contract is maintained through EMS. The ambulance made 4,342 patient contacts and transported 3,659 patients, which amounts to about 10 each day
- Managed the fire department's EMS continuing education program with 3,385 hours of personnel training hours. This includes classes such as CPR, bleeding and shock, airway management and pharmacology

Public Works and Water Utilities

Department-wide

- Continued to implement the Department Strategic Plan achieving annual operating savings in excess of \$1.8 million

Business Services

- Completed the Rate and Fee Study for Water/Wastewater
- Issued \$14.5 Million of Storm Drain Bonds and achieved a AA rating for the bonds
- Hosted the 2008 Children's Water Festival and had a record attendance of almost 900 students from the St. Vrain Schools
- Initiated the Pavement Management System
- Assisted with the AVL research, and provided technical assistance for the selection of a vendor

Street and Alley Maintenance, Solid Waste and Recycling Operations

- Resurfaced the bridge deck on South Bowen
- Laid 3,540 tons of asphalt for repairs
- Repaired 1,686 potholes
- Swept approximately 9,000 miles of streets
- Collected 33,500 tons of trash and 8,000 tons of recyclable material
- Implemented four day trash and recycling collection schedule
- Implemented single stream recycling

Transportation Engineering and Construction Inspection

- Completion of the Origin and Destination Study
- Completed the 2008 Street Rehabilitation and Concrete Repair Program
- Updated the City's Pavement Management System on Hansen Data Base Management
- Completed Nelson Road Improvements between Airport Road and Dry Creek Drive

Treatment Operations

- Conducted review of SCADA program, needs, and competencies; identified and developed multiple outsourcing opportunities to augment internal capabilities
- Provided additional training and cross-training, which facilitated the participation of more staff in the skill-based pay program
- Enhanced implementation of reliability centered maintenance by increasing oil testing to evaluate oil change out schedules on equipment
- Developed and implemented outsourcing options to improve service delivery and to optimize staffing levels (biosolids, SCADA, HVAC, water treatment residuals, painting)

Utility Engineering & Technical Services

- Completed rehabilitation of existing water, sanitary sewer, and storm drainage systems
- Completed the installation of the Highway 66 water transmission line

- Continued implementation of GIS systems

Utility Operations

- Performed 1,570 meter maintenance change outs
- Completed video camera recording of 142,806 feet of collection and storm drain lines
- Abandoned a distribution system control vault at 17th and Cambridge
- Implemented electronic work orders with tablet computers for maintenance functions such as jetting, valve exercising, etc.
- Successfully partnered with Treatment Operations in a job share project which resulted in reducing the Department's staffing by 1 FTE
- Vacuumed 330 storm basins and removed 4,012 cubic feet of debris

Water Resources and Environmental Services

- Completed construction of a new anaerobic digester to treat biosolids at the wastewater treatment plant. The digester will help the plant staff to implement their outsourcing strategy for dewatering and beneficial reuse of biosolids
- Organized and held the Sustainable Harvest Fair in November. This was the City's first sustainability event and included information for the public as well as opportunities for the public to provide input to the City
- Partnered with Longmont United Hospital to conduct a second pharmaceutical collection and disposal event. Over 400 pounds of unused pharmaceuticals were collected in one day
- Joined with other members of the Keep It Clean Partnership, received a 2008 Clean Water Act Recognition Award from the U.S. Environmental Protection Agency for the public education and outreach components of our stormwater quality program
- Completed baseline monitoring of major reservoirs in the St. Vrain watershed and started low-level nutrient analyses of watershed samples
- Completed an update to the Water Conservation Master Plan, which has been approved by the Colorado Water Conservation Board. This allows the City to apply for State grants for water conservation activities
- Organized and coordinated the second year of the Focus on Environment tent at Rhythm on the River
- Completed a long term water trade with Xcel Energy which enhances our abilities to effectively use Colorado-Big Thompson water supplies
- Revised the stormwater quality chapter (14.26) of the City code to include new requirements and enforcement provisions. The ordinance will be brought before Council for final action in January 2009